



Mar Baselios Dental College
Kothamangalam

PATIENT CARE POLICY




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PRINCIPAL
MAR BASELIOS DENTAL COLLEGE
KOTHAMANGALAM- 686 691



VISION

To become an institute of excellence in imparting quality dental education, fostering innovative research, and facilitating equitable state-of-the-art dental care to promote optimal oral health in society.

MISSION

1. Establishing standards of dental education through didactic and experiential learning.
2. Achieving proficiency in procedural skills related to clinical and preclinical aspects of dental surgery.
3. Imparting quality dental education through advanced clinical exposure.
4. Encouraging evidence-based practices and research to improve general and oral health.
5. Inculcating ethical values, a sense of effective patient care, scientific temper, and life-long learning skills.

PATIENT CARE POLICY

Mar Baselios Dental College Patient Care Policy

Patient-Centered Approach

1.1. Mar Baselios Dental College is committed to providing patient-centered care, prioritising patients' well-being, safety, and satisfaction.

1.2. Patient care will be delivered with empathy, respect, and cultural sensitivity, considering individual patient preferences and needs.

1.3. MBDC will foster a supportive and compassionate environment where patients are actively involved in oral health care decisions.

Quality and Safety

2.1. Mar Baselios Dental College will uphold the highest quality and safety standards in patient care.

2.2. All clinical procedures will be performed by qualified and competent faculty and students under appropriate supervision.

2.3. Infection control protocols will be strictly followed to ensure patient and provider safety, including proper sterilisation and disinfection practices.

2.4. Adherence to professional ethics and legal requirements will always be maintained.

Comprehensive and Evidence-Based Care

3.1. Mar Baselios Dental College will strive to provide comprehensive oral health care services to patients, encompassing preventive, diagnostic, therapeutic, and rehabilitative aspects.

3.2. Patient care will be based on the best available evidence and supported by current scientific knowledge and clinical guidelines.

3.3. Faculty and students will continually update their clinical skills and knowledge to deliver state-of-the-art care.

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Continuity of Care

4.1. Mar Baselios Dental College recognises the importance of continuity of care in promoting optimal oral health outcomes.

4.2. Efforts will be made to ensure patients receive ongoing and coordinated care, including appropriate referrals and follow-up appointments as needed.

4.3. Faculty and students will communicate effectively and collaborate with other healthcare professionals in the patient's overall healthcare management.

Communication and Patient Education

5.1. Effective communication with patients will be prioritised, ensuring clear and understandable explanations of diagnosis, treatment options, and informed consent.

5.2. Patients will be actively engaged in their oral health care through education, empowering them to make informed decisions and adopt preventive measures.

5.3. Information regarding treatment plans, procedures, expected outcomes, and associated costs will be communicated transparently and honestly.

Privacy and Confidentiality

6.1. Mar Baselios Dental College will strictly adhere to privacy and confidentiality regulations to protect patient's personal and health information.

6.2. Access to patient records and information will be limited to authorised personnel involved in the patient's care following applicable laws and regulations.

Patient Feedback and Complaint Resolution

7.1. Mar Baselios Dental College values patient feedback to continually improve the quality of care provided.

7.2. Mechanisms will be established to encourage patients to provide feedback, suggestions, and complaints regarding their experiences.

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7.3. Feedback will be actively sought, documented, and used to identify areas for improvement and implement necessary changes.

Policy Review and Continuous Improvement

8.1. The patient care policy will be periodically reviewed to ensure its effectiveness, alignment with evolving patient care standards, and compliance with regulatory requirements.

8.2. Feedback from patients, faculty, staff, and relevant stakeholders will be sought to evaluate the policy's implementation and identify areas for improvement.

8.3. Mar Baselios Dental College will promote a culture of continuous improvement by incorporating necessary enhancements to the policy and patient care practices based on evaluation findings.

This Patient Care Policy reflects Mar Baselios Dental College's commitment to delivering high-quality, patient-centered oral health care. By emphasising quality, safety, communication, and continuous improvement, the policy ensures that patients receive comprehensive and evidence-based care while being treated with dignity, respect, and compassion.